

To The City Board of Alderman,

We wanted to take this chance to offer our sincere apology. We messed up and we wanted to provide you with our assurances it will never happen again. A couple of weeks ago, we allowed a yet to be approved driver to operate one of our vehicles. We knew this wasn't right and should never have let it happen. We let the extenuating circumstances cloud our judgement, and we can assure you we have learned from our mistake.

This is our first year in business and we have learned so much and still have a lot to learn. The business has been a lot more challenging then any of us ever thought, especially in the field of hiring and maintaining quality employees, but hopefully the city and our patrons appreciate the service we are trying to offer.

We request your consideration in reducing our sentence. 30 days will considerably jeopardize our business, and more then likely put us on a path to closing our doors. We barely make enough to cover our expenses as it is and a month without any fares will hurt not only the business but we would most likely lose most of our drivers. Would you kindly consider reducing it to 7 days?

In the future we assure you we will ground the fleet rather than letting an unapproved driver operate one of our vehicles.

We again sincerely apologize for not following the rules and more so breaking your trust in us. We also thank you in advance for your consideration in this matter. We will never let it happen again. Honesty and integrity are some of the qualities we want Flying Tuk to be known for.

Thanks for your time,

Danny Klimetz & Ferriday Mansel McClatchy

Flying Tuk